

Q-Sense Service Review

MAKE SURE YOU CAN TRUST YOUR QCM-D DATA

● Despite careful handling of your Q-Sense instrument, there are parts that inevitably will be subject to wear over time. To ensure optimal performance of your Q-Sense instrument, for stable and high quality data generation, we recommend that you have your instrument fully reviewed once a year. Failure to replace minor system parts regularly may increase the cost for repairs in the future. Q-Sense provides service reviews for any instrument not covered by a service contract. The instrument is sent to Q-Sense headquarters in Göteborg Sweden, where our repair and maintenance workshop is located. Return freight is included in the service price. ● ● ●

● Q-SENSE E4 AND Q-SENSE E1

Complete disassembly and review of flow modules, including replacement of rear side o-ring and gold wiring, and electrode pins

Replacement of contact plates on chamber platform

All parts judged defective by Q-Sense will be repaired or replaced, and will be invoiced separately

Complete setup of consumables (tubing, o-rings, gaskets) included

General performance test run

Service report

● Q-SENSE D300

Electrode pins replaced

3-way valve and valve mouthpieces replaced

All tubing and o-rings (inner and outer) replaced

Installation of standard upgrades, if needed

All parts judged defective by Q-Sense will be repaired or replaced, and will be invoiced separately

Cleaning of interior

General performance test run

Service report

www.q-sense.com